The New Infrastructure:
Leveraging the Workforce for the Next Century

IT Infrastructure
The Traditional Infrastructure
- **Leverage of:**
  - Hardware/software assets
  - Buying power
  - Standard skill sets
- **Benefits:**
  - Ease of integration
  - Ease of migration
  - Ease of maintenance
- **Focus on:**
  - Scalability
  - Extensibility
  - Reliability

The Physics of Knowledge

- Knowledge --- information that is:
  - Known
  - Internalized
  - Acted on
The New Infrastructure: Corporate Genetic Memory

- Leverage of:
  - Previous solutions
  - Modifiable designs/methods
  - Vendor/product information
  - Previous failures
- Benefits
  - Reduction in total effort
  - Reduction in total cost
  - Creativity takes place at the point of the spear
- Focus on:
  - Reusability
  - Faster response to business needs
  - Consistency
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