Hello UCC users,

The UCC website can be accessed from any of the below URLs:

http://csse.usc.edu/ucc_wp/
http://csse.usc.edu/ucc/
http://ucc.usc.edu/

The home page provides a brief description of UCC, and a Download button that will take everyone to the Releases page.

![UCC Home Page Screenshot](image)

If you are not logged in to the site, you will be prompted to log in or register for an account (you can also log in or register using the Member option in the Navigation bar on the top of the page). While registering for an account, if you or your organization is a USC CSSE Affiliate, please choose the option of being an Affiliate. You will not immediately gain Affiliate access, as the UCC team will verify with the USC CSSE administration whether or not you and your organization are considered Affiliates before providing the Affiliates access. Please check in a week if you have obtained the Affiliates access on the website.

**Note:** There are 2 main benefits for being a USC CSSE Affiliate:

1) You will have access to the latest versions of UCC. Non-Affiliate members will have the second most recent version available to them.
2) Votes made for bugs and feature requests will have 2 counts for Affiliates, and 1 count for non-Affiliate members.
After logging in, you will notice that the Releases Page, where the Download button also directs you, will have all of the versions of UCC. The most recent version visible and available to you will depend on your access rights.

The Announcements option in the Navigation Bar at the top of the page will take you to a page where USC CSSE will announce news related to UCC, such as the prioritized list of feature requests for the year, announcements of new versions, etc.

The Forum option in the Navigation Bar at the top of the page will take you to the User Forum with several topic-specific threads.

- **Feature Requests, Ideas, and Next Version:** I would like for users to let me know if they would like to see additional features or support a new language counter in this thread. Please create a new topic for each individual request, as we will use replies to these posts as votes. If you, being another user, would also like to see a request/feature previously listed in the forum, be sure to write so as a response to the topic. Towards the end of July/early August time frame, USC CSSE will go through the requests and prioritize according to vote counts. If there are conflicting requests, or you, as another user, do not feel that a specific feature request would be beneficial to UCC – please write so as a response to the topic. We will count votes for and against a feature request to determine whether or not it should remain in the list of future tasks.

- **Support, Usage questions:** If you are unsure how to use UCC or are running into trouble running the application, please use this thread. Chances are that other users may be able to help or respond to you quicker than the USC CSSE team. We would like to encourage for users to be able to communicate and assist one another with our tool. Of course, USC CSSE will also be responding to these threads. There may be a chance that a topic of a similar request/question already exists! This is to make such requests and questions more efficient to respond to.
- **Bug Report**: Please report each individual bug as a separate topic in this thread. Similar to the feature requests, these will also be voted, as we will try to fix as many bugs as possible. However, a prioritized list will allow for USC CSSE to attempt fixing the most important/critical bugs first. Notice, it is very helpful for the reporting of the bugs to be very specific, and if you are able to share code snippets or examples – that would be even better! This way, we are more likely able to replicate the bug/issue.

- Lastly, the **Comments, Observations, Experiences** thread: This thread is available for users to let us know what they think of UCC, as well as place topics they don't otherwise know where to put.

If already logged in, you will be able to sign up for the Newsletter email distribution from the Members page:

![Welcome To Our Members Area](image)

This page will also allow for you to make changes to your account, such as your password.

Lastly, the About page on the site contains further details about the UCC application.